

You can use this side of the card if you are asked questions about your eVisa by authorities and you want to explain your rights to them.

My eVisa: What are my rights?

What is an eVisa?

eVisas are the new way for people to show their immigration status. It is accessed through an online account and shows my name, my photo and the type and, sometimes, the expiry date of my leave to remain. **This is valid proof of my immigration status and must be accepted, according to UK Government guidance.**

Why has my immigration status card “expired”?

- By 31 December 2024, all physical cards (Biometric Residence Permits (BRPs) and Biometric Residence Cards (BRCs)) will have expired, including mine.
- However this is not when my leave expires. My current leave expires on _____

What are my rights?

- **An eVisa makes no difference to my rights** including to enter and stay in the UK, to rent, to work, to access NHS services.
- **If I am unable to show you my eVisa or provide you with a share code**, for example because there are technical difficulties:
 - You are still obligated to provide services that I am entitled to and **you must contact the Home Office directly to verify my status.**
 - Airline carriers are also obligated to allow me to board **using my expired BRP or BRC** until at least 31 March 2025.

Home Office information on eVisas

www.gov.uk/guidance/online-immigration-status-evisa



This side of the card has advice on understanding and proving your own rights

General advice

- Read more about eVisas and access links to view and update your status, and to link your travel document: www.gov.uk/guidance/using-your-uk-visas-and-immigration-account
- You will need **internet and phone signal** to login to your online account and access your eVisa.
- The best way to show your status (eg to landlords & employers) is by **generating a share code**
 - Log in to your eVisa account and generate the appropriate 'share code'. Make note of the code.
 - They are **valid for 90 days** & can be reused by status checkers as many times as you want in that time.
- **You can also screenshot / print out your eVisa page** which shows your photo and details of your current leave to remain (although this is not proof of your rights)

Advice for when you're travelling

1. Log in to your eVisa account before you go and **generate a share code** (choose "for something else"). Make note of the share code.
2. **Carry your expired physical document** with you (BRP/BRC).
3. **You will need your travel document** with you (e.g. passport). Make sure it is linked to your eVisa account.

If you are **wrongly denied boarding**:

- keep careful records of what happened and when, as you might be able to claim compensation in the future.
- Ask your airline to contact the **dedicated Home Office Carriers' helpline**
- **From 31st December 2024**, call the **24/7 passenger support helpline** on 0800 876 6921 (free) or 0203 337 0927

If you're having problems

- First try the **Home Office Webchat**: ukimmigration-support-webchat.homeoffice.gov.uk/evisa
- Or contact **UKVI Resolution Centre** (opening hours: 0800-2000 (GMT) Mon-Fri, 0930-1630 (GMT) weekends and UK bank holidays): 0300 790 6268 - **select Option 3** or +44 (0)203 875 4669
- Report any issues to www.evisa-problems.org.uk to help with identifying and raising systemic problems with the eVisa system.